

Gas & Heating Evaluation Form

Questions

1) What is your overall assessment of our work? (1 = insufficient - 5 = excellent)

1 2 3 4 5

2) Which part of our services have you found most useful?

3) Did the engineer arrive promptly and provide an honest quote for your work?

Yes

No

Please add your comments.

4) Knowledge and information provided?

Met your expectations

Yes

No

Somehow

Please add your comments

5) How do you think we could improve?

6) Please comment on the Engineer that attended (from 1 = insufficient to 5= excellent)

1 2 3 4 5

7) Please comment on the tidyness of your premises after the job.

Further comments or suggestions

Full Name;

We will use your feedback to improve our service and to assist others in making informed decisions about their heating system changes & upgrades.